Diamond Village September Residents’ Meeting Minutes

Date: 9/24/2021

Time: 6:30 – 8:30 PM

Location: Diamond Commons

No. of attendees: 30

➢ The new residents/graduate students introduced each other to build a sense of community feeling.
➢ The residents were made aware of maintaining decorum in the laundry services within the village. Many residents keep their clothes on the washer or dryer for longer hours than the specified time, making inconvenience for the other residents. They were reminded of the laundry policies that leaving clothes for more than 15 minutes on the machine, might let other residents to take the clothes out. In COVID times, it would be helpful to maintain safety and healthy measures in handling of clothes.
➢ The issue of credit card swiping on the laundry machines and authorization problems persists although it has been complained multiple times, this issue is not taken of by the specific authority. The residents were asked to submit I-service request with the machine number actively so that the authorities are well aware of the issues. There was also a discussion of an alternative app that one of the residents mentioned and she said that she would follow up with more information on it in the following meetings.
➢ The residents complained of a sudden hike in utilities bill for the past 2/3 months. We discussed that it is a common problem faced by most of us. Residents were asked to keep an eye on their utilities bill from now on and report to the Area Coordinator or to the Finance department with requesting for a KWH report for the past months.
➢ It was discussed if the residents would want to have swimming classes as an option for fitness classes in Summer’22/Fall’22 with the condition that since Diamond doesn’t have a pool, the swimming lessons might be in Tanglewood/Maguire pools. The residents expressed their enthusiastic consent towards supporting swimming classes in future.
➢ The residents were updated on the upcoming community events.
➢ The Mayor and the Community Assistant addressed any other concerns residents had.
➢ The Mid-Autumn/Moon festival was celebrated with the residents with having a PPT on the history of the event, followed by an open discussion with the residents and an activity of making lanterns as a group activity. The event supplies were then distributed to the registered residents along with other MC promotional items. The residents thoroughly enjoyed the East-Asian dinner. They were asked to take the food and eat outside or at home. If some of them wanted to eat it, they should socially distance themselves while eating.
➢ The meeting ended by cutting the Birthday cake by the residents who had their birthdays in the month of August.

Adjournment: 8:30 PM