January 12, 2018, Tanglewood Resident Meeting Minutes

The meeting was called to order at exactly 6:00 pm at village commons room. The agenda prepared by the Mayor is as follows.

- Matters arising/General information
- Spring semester events
- How to use iservice / Laundry refund
- Free sample products distribution to residents
- Community weekly updates and events (Zumba class, community garden etc.)
- Cultural awareness talk on Iraq (Brief talk was delivered by Firas M. Abed)
- January birthday celebrations

1. Matters arising/General information

The Mayor and the residents introduce themselves by their names, course of study and country of citizenship. The mayor gave an answer to one of the questions that the residents asked during December community meeting, the answer is; residents should make sure they submit laundry refund request and with that, housing office will have a proof to write to the laundry company about the inefficiency of the laundry machines.

The mayor informed the residents about the Bike registration and Safety event that will come up on January 19, 2018, @ 6 pm to 7 pm at the village common room.

2. Spring semester events

The mayor informed the residents about the potential event that will come up in the spring semester, which includes International cooking learning, a spelling bee for children etc. The mayor called for volunteers to teach at the international cooking events and about five residents present signify that they will volunteer to teach their nationality food.

3. How to use iservice/ laundry refund

Keerati, one of the community assistant gave a brief talk on how to use iservice and delivered a talk to residents on how to process laundry refund. Some of the residents at the meeting voiced out their concern about the inefficiency of the machines in the laundry, the concern includes:

- Regular routine checks of the machine
- If possible, the currents washing and drying machine should be replace
- The refund process is tedious due to the small amount of money involve and some of the residents suggested that the laundry company should be able to refund the money automatically since the machine didn’t work instead of going through the refund process
- Some residents leave their clothes in the machine more than necessary, which prevent other residents from using the machines. One resident suggests that resident should put their laundry basket next to the machine so that anyone that wants to use the machine
can remove their clothes. Another resident suggest if a wall clock can be placed in the laundry room to guide the residents on the use of the machines

4. **Free sample products distribution to residents**

Some samples product in the housing office were distributed to the resident at the meeting

5. **Community weekly updates and events**

Information about Zumba and community garden: Zumba class holds 6:30 pm every Monday and Tanglewood community garden (meets at 10 a.m. on Saturdays).

6. **Cultural Awareness**

**Firas M. Abed** delivered a brief talk on **Iraq**. The presentation covered languages, foods, religion, history, dressing, tourism, and resource endowment of Iraq etc.

7. **January birthday celebration**

Three residents celebrated their birthday

**Attendance**

Twenty-four residents attended the meeting, plus some residents that did not write down their names

The meeting ended at 7:00 pm