February 1st, 2017 Tanglewood Resident Meeting Minutes

The meeting was called to order at exactly 6:00 pm at village commons room. The agenda prepared by the Mayor is as follows.

- Matters arising/General information
- Weekly updates and events (Zumba class, community garden etc.)
- Cultural awareness talk on Brazil (Brief talk was be delivered by Priscila Dias)
- February birthday celebrations

1. Matters arising/General information

The Mayor and the residents introduce themselves by their names, course of study and country of citizenship. The mayor told the residents to follow laundry etiquette accordingly, after which the residents present at the meeting voiced their concern about the inefficient of the laundry machines. Some of the residents present were angry about the laundry machine inefficiency and one resident, in particular, was aggressive voicing his concern on the laundry machine issues, the following are some the laundry issues residents raised:

a. Some of the machines are not accepting cards
b. The dryer machines are not working efficiently
c. Complain about the email Tanglewood/diamond village area coordinator sent a week prior to the resident meeting about the machine card reader fixing (they said some of the machines were not still accepting cards after the email you sent that it has been fixed)
d. One resident suggested that University of Florida housing department should review contracts signed with the laundry company since the machines are not working efficiently
e. One of the residents was very upset about the whole laundry issues and he was very aggressive in his talk, he mentioned that he has been staying in Tanglewood for more than 5 years. He mentioned that the machines have been replaced once with new ones since he has been staying and the problems with the machines persist after the replacement. He also said that the coin-changing machine should be placed in the laundry room, not in the village office and he said some other things as well.

f. I tried to reply to some the issues but the aggressive resident did not allow me to talk.
g. They also complain about the iservice process for the laundry machine is too much and most especially, the laundry refund process
h. Although some of the issues raised are valid because I have experienced some of this issues myself.

The mayor informed the residents about the international cooking class that will be held on February 24, 2018, @ 1 pm to 3 pm at the village common room.

2. Community weekly updates and events
Information about Zumba and community garden: Zumba class holds 6:30 pm every Monday and Tanglewood community garden (meets at 10 a.m. on Saturdays).

3. Cultural Awareness

Priscila Dias gave a brief talk on Brazil. The presentation covered languages, foods, religion, history, dressing, tourism, and resource endowment of Brazil etc.

4. February birthday celebration

Three residents celebrated their birthday

Attendance

Forty-four residents attended the meeting.

The meeting ended at 7:00 pm